

Glider Oil Company, Inc.
(800) 724 -3835 or www.glideroil.com
Budget Terms and Conditions

Welcome to the new budget year. Below is a list of terms and conditions that pertain to budget customers. Please read carefully. If you have any questions or concerns, feel free to call us Mon - Fri 8:00 am to 4:30 pm. You may also contact us at our website www.glideroil.com or just take advantage of the convenient online bill payment system.

- Budget plan year starts on July 1, 2019 and ends on June 30, 2020. Payments are due **BY THE 20TH OF EACH MONTH**. Your budget payment will be the dollar amount shown on the enclosed coupons. Budget customers receive the cash price for all deliveries.
- We have used the following cash prices to calculate your monthly budget payment for the Plan year.

PROPANE: \$2.349 FUEL OIL: \$3.299 KEROSENE: \$3.799

These are not the CAP prices for the budget plan year. The cap price will **not** be set until Sept 30, 2019. (CAP price means your price will not exceed that level. When prices are lower, you will pay the lower price.) You will be notified of your cap price in September. Unfortunately, we can not provide CAP pricing for kerosene due to the volatility of the market for this product.

- To **qualify for cap** pricing on propane and fuel oil products you **must use at least 400 gallons** a year. Customers may still be on a budget for less usage but will not have CAP pricing on those gallons or be eligible for the budget incentive interest.
- **We are transitioning our budget customers to automatic delivery. Automatic delivery gives you the benefits of no longer waiting for our trucks to arrive, having to watch your fuel gauge, or having to pay out of route/weekend delivery fees. You must be in a credit balance to receive a delivery. Call your local office to inquire about automatic delivery service.**
- What happens if a budget payment is late? The late payment must be made by **THE 5TH OF THE FOLLOWING MONTH**. If the payment is not received by the 5th your budget account can be terminated as well as your CAP pricing. You will be required to pay any balance owed. You will also be placed on a C.O.D/ will call basis for any future deliveries. If you are a propane customer your tank could be locked/picked-up for non-payment.
- Budgets will be reviewed throughout the year and may need to be adjusted if the remaining monthly payments will not be enough to cover your fuel usage. HEAP recipients must continue budget payments until HEAP funds have posted to your account. If you receive HEAP, you may call to check the status of account funding. Budget statements will be mailed quarterly.
- If your payments were insufficient to cover your usage and a balance owed is remaining in June, **the balance must be paid in full by June 30, 2020.**
- Budgets this year are based on the previous 2 years average gallon usage. CAP pricing applies to these gallons only. Any usage above those gallons will be at regular cash pricing.
- AUTOMATIC payment options are available. These include credit card and direct debit of your checking account. **You must call to activate the new budget payments and verify correct payment info is on file. Payments do not start without this call!**
- Budget accounts with credit will receive 4% Budget Incentive; provided you do not exceed your payment total for 12 months. Those budget accounts that receive **HEAP are not able to receive the 4% Budget Incentive** after funds are posted to your account.

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Budget Terms and Conditions Acknowledgement

Please acknowledge you wish to be on or continue your budget plan and have read the Budget Terms and Conditions:

Customer Name (print) _____ Date _____

Customer Name (signature) _____ Account # _____

Email Address _____

Call to activate your AUTOMATIC payment options before your 1st payment is due!
Auto payments will not start without this call!

Please return to:

Glider Oil
PO Box 289
Pulaski, NY 13142

<u>Pulaski</u>	<u>Fulton</u>	<u>Carthage</u>	<u>Glenfield</u>	<u>Alexandria Bay</u>	<u>Blossvale</u>
5276 NYS Rt. 11 Pulaski, NY 13142 315-298-2099	2544 Co. Rt. 57 Fulton, NY 13069 315-598-4345	39709 NYS Rt. 3 Carthage, NY 13619 315-493-0152	6099 Glenfield Rd. Glenfield, NY 13343 315-376-7977	42702 NYS Rt. 12 Alex-Bay, NY 13607 315-686-6182	8446 Mill Pond Way Blossvale, NY 13308 315-245-4328